From: Claire Celsi

To: Microsoft ATR,tormist@ag.state.ia.us@inetgw

Date: 1/17/02 5:46pm **Subject:** Tom Miller of Iowa

Please read the attached document regarding Tom Miller, Iowa's fearless Attorney General, and how he stands up to Microsoft.

Claire Celsi Des Moines, Iowa

CC: Ben Hildebrandt

January 17, 2002

Renata B. Hesse Antitrust Division U.S. Department of Justice 601 D Street, NW Suite 1200 Washington, D.C. 20530-0001

Re: Tom Miller, Attorney General of the State of Iowa, My hero.

Dear Ms. Hesse:

As you know, at least ten consumer groups disagree with your agreement to settle the United States Department of Justice antitrust lawsuit against Microsoft Corporation. Microsoft has little incentive to change any of its practices. Their concessions of handing over some operating systems code and offering manufacturers some sovereignty over Media Player amounts to little more than a light slap on the wrists for a multi-billion dollar company.

I hope that you will reconsider the decision to settle the United States Department of Justice antitrust lawsuit against Microsoft Corporation. American consumers may have been overcharged \$20 billion by the Microsoft monopoly. Your agreement with Bill Gates' company does nothing to rectify past sins by this company or protect against future gauging.

I am proud that my state's Attorney General, Tom Miller, rejected this Microsoft agreement. I believe that Mr. Miller and the other eight state attorneys general see the many loopholes and problems with enforcement that does little to affect change in the computer software industry. Splitting Microsoft into two or three companies may not be the proper response, but either is this.

Microsoft is spreading its dangerous monopoly into everything it touches. I currently have Qwest DSL, which is bad enough, but they are forcing me to take MSN now even though they can't even help me transition my account. They (MSN) are so inept that for now they have agreed to let me remain on Qwest. Then, they have the GALL to put stuff on their website like "Learn why one million people just switched to MSN.." Don't you think that is a bit misleading? I could go on and on. Microsoft is like testicular cancer: Slow growing, but it kills you just as dead someday.

Your decision to prematurely end litigation against Microsoft is a mistake. The agreement offers no real incentive to stop monopolistic, anti-trust efforts. It won't help much smaller companies compete and it doesn't serve the American consumer. Please continue to go after Microsoft. It is a duty of the Justice Department to protect the average citizen from companies that have grown too large and too powerful by questionable business practices.

I wonder if Arthur Anderson also audits Microsoft? Hmmm.

Sincerely,

Claire Celsi 743 37th St Des Moines IA 50312 515-277-1118